Rear Window Captioning® and Descriptive Video Service® are two systems implemented in select Canadian theatres of Cineplex Entertainment for guests with audio or visual disabilities and are available by demand during certain movie showings.

Description:

Rear Window Captioning® (RWC): RWC provides subtitles for deaf, deafened, or hard of hearing guests by broadcasting captions through a pixel-board at the back of the theatre which are then reflected onto portable, transparent, acrylic panels. The panels are inserted onto the patron’s cup holder, effectively displaying the subtitles right in front of his/her seat without disturbing surrounding guests.

(Note: caption size depends on the location of the patron within the theatre. The closer the patron is to the back of the theatre, the larger the size of the subtitles.)

Descriptive Video Service® (DVS): DVS provides an audio description of movie events by way of removable headphones and are suitable for blind or visually impaired guests. DVS is available by request at the same locations that provide RWC services.

Currently, RWC®/DVS® are only provided in Cineplex theatres and are not available at every movie showing.

Theatres that have recently provided RWC®/DVS® services in Greater Vancouver and surrounding areas:

- Scotiabank Theatre Vancouver - 900 Burrard Street, Vancouver, B.C. V6Z 3G5 (604) 630 – 1407
- SilverCity Metropolis Cinemas - 4700 Kingsway Avenue, Burnaby, B.C. V5H 4M1 (604) 435 – 1999
- SilverCity Riverport Cinemas - 14211 Entertainment Way, Richmond, B.C. V6W 1K4 (604) 277 – 5993
- SilverCity Coquitlam Cinemas - 170 Schoolhouse Street, Coquitlam, B.C. V3K 4X9 (604) 523-2911
- Colossus Langley Cinemas - 20090, 91A Avenue, Langley, B.C. V1M 3Y9 (604) 513 – 8747

For more information or available movies please call your local Cineplex theatre or contact Cineplex Entertainment at www.cineplex.com.