



Richmond Centre for Disability

“Promoting a new perspective on disability”

Survey about RCD’s website

www.rcdrichmond.org

This is a survey to find out your opinions and comments of the RCD website. We hope with your feedback we can improve our website and serve you better. Please take a couple of minutes to fill out the survey. You can send it back by mail (100-5671 No.3 Road, Richmond, V6X 2C7), email (eva@rcdrichmond.org) or fax (604-232-2415).

Thank you.

SURVEY (2010)

1. Which category best represents you? (Please check all apply)

- Participant
- Parent/Caregiver
- Volunteer
- Staff/Board member

2. How often do you visit our website?

- Never
- Monthly (approx. _____ times)
- Weekly (approx. _____ times)
- Daily (approx. _____ times)

3. How do you use our website? (Please check all apply)

- Don't use
- Check RCD activities, services, schedules and workshops
- Check RCD news and photos
- Check RCD special events and projects
(summer camp, fundraisers, wheelchair curling bonspiel and Youth Project, etc.)
- Download RCD forms and applications
(parking permit, membership form, registration form and volunteer form, etc.)
- Check community resources and community events
- View Chinese web pages

4. Our website is ...

- Clear, I can find what I need
- Okay, sometimes I have problems to find the information that I need
- Vague, difficult to find what I need
- Other, _____

5. What do you think of the design and graphics of our website?

- It looks good
 - It looks okay
 - It doesn't look good
- Because, _____

6. Would you like to have more photos posted on the website?

- Yes
- No

7. Are there any technical problems/accessibility issues when using the RCD website?

- Yes
 - No
- If yes, please explain: _____
- _____

8. Overall, our website is ...

- Very good
- Good
- Okay
- Bad
- Very bad

9. What would you like to see on our website in the future?

10. Do you have any additional suggestions or comments about our website?

Thank you very much for your time, opinions and comments! It means a lot to us and we will try to take all of them into consideration. Hopefully we will be able to improve our website.