



Richmond Centre for Disability

“Promoting a new perspective on disability”

2012 Business Excellence Awards – Association of the Year Winner

2013 DISABILITY AWARENESS & SENSITIVITY TRAINING CURRICULUM & OUTLINE

Short Training Components (1 hour):

1. Background Information
 - Definition, Statistics & Disability Types
2. Barriers for Persons with Disabilities
 - Attitudinal Barriers, Misconceptions & Common Myths
3. Basic Disability Awareness
 - Common Sense & Etiquettes
4. Legal Disability Awareness
 - Reasonable Accommodation
5. Assisting People with Different Disabilities
 - Hearing Loss, Mobility Challenges, Vision Loss, Cognitive Disability, Learning Disability, Speech Impediment, Autism
6. Sensitivity to People with Disabilities
 - Appropriate Languages, Person First Language, Effective Communication, Inclusive Environments
7. Questions and Answers

Contracting our Services:

Venue – Richmond Centre for Disability or otherwise arranged

Number of trainers – 2

Number of participants – Up to 30

❖ Fee for Short Training (1 hour)

\$300.00

Basic Training Components (2 ½ hours):

1. Introduction & Overview
2. Background Information
 - Terminology & Definitions
 - Statistics
 - Disability Types
3. Barriers for Persons with Disabilities
 - Attitudinal Barriers, Misconceptions & Common Myths
4. Legal Disability Awareness
 - Reasonable Accommodation
5. General Approaches and Etiquettes
 - Basic Rules, Common Sense & Words of Dignity
 - Basic Skills
 - Basic Communication Skills
6. Specific Approaches and Assistance
 - ❖ Hearing Loss, Mobility Challenges, Vision Loss, Cognitive Disability, Learning Disability, Speech Impediment, Autism
 - Characteristics of Various Types of Disabilities
 - Assistive Devices
 - Effective Ways of Providing Assistance
7. Sensitivity to People with Disabilities
 - Appropriate Languages
 - Person First Language
 - Effective Communication
 - Inclusive Environments
8. Video Presentation
9. Questions and Answers
 - Share personal experiences and more in-depth information

Contracting our Services:

Venue – Richmond Centre for Disability or otherwise arranged

Number of trainers – 2

Number of participants –15

❖ Fee for Basic Training – 2 ½ hours (one 15-minute break) \$600.00

Comprehensive Training Components (4 ½ hours):

1. All Basic Training Components
2. Basic Emergency Scene Management
 - Scene Survey
 - Primary Survey ABC
 - On-going Care ABC
3. Emergency Preparedness & Evacuation Protocol for Persons with Disabilities
 - General guidelines
 - Vision Loss, Hearing Loss and Mobility Challenges
4. Know the Equipment
 - Mobility Tools – various manual wheelchairs, walker, scooter, etc.
 - Visual Cues – Talk Board, etc.
 - Tactile Cues – Braille, Raised Form, etc.
5. Role Play and Activities
 - Role Play
 - True or False Quiz
 - Inclusive Language Practices
 - Case Studies
6. Special Requests
 - Additional topics relating to specific trades
 - Extra social-cultural aspects of disabilities
 - Any other subjects pertaining to disabilities issues

Contracting our Services:

Venue – Richmond Centre for Disability or otherwise arranged

Number of trainers – 2

Number of participants –15

❖ Comprehensive Training – 4.5 hours (two 10-minute breaks) \$700.00

Applicable to All Trainings:

❖ Training with Special Requests

Negotiable

❖ Training with Other Changes

Negotiable

All attendees will receive a Certificate of Completion and a Wallet Card after attending the Training Workshop.

All training details are subject to changes and modification by the RCD.